Samantha De Coning





Head of Practice - Fair Way Resolution Student Complaints and Management and the role of the new DRS

Speaker Bio:

Samantha is the Head of Practice and a mediator, adjudicator and arbitrator with Fair Way Resolution Limited. Samantha is a Fellow of the Arbitrators and Mediators Institute of New Zealand (AMINZ), Fellow of the Resolution Institute, and an accredited Family Dispute Resolution (FDR) mediator and sits on the Ministry of Education Section 47 arbitration panel. Her practice focuses on family (FDR and relationship property) and commercial (education, workplace) disputes and she was the key mediator and adjudicator for iStudent Complaints, and now is for Study Complaints | Ngā Amuamu Tauira. She is also a member of the Arbitration panel for S47 Appeals under the Education and Training Act and has lectured on conflict resolution for Massey University, AUT and Otago Polytechnic. As a mediator, Samantha has a particular interest in developing processes which enable parties to participate in a positive way and which provide the appropriate support and information for good decision making.

Samantha initially studied law, where her interest was in Family Law. She completed her Dispute Resolution studies in 2016. Her qualifications include BJuris, LLB, TEFL, GradDipBusStud (Dispute Resolution) and she is a fellow of both AMINZ and the Resolution Institute.

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