

Samantha de Coning

Samantha is Head of Practice at Fair Way. The focus of her role is on developing dispute resolution practice, as well as her own work as a mediator, adjudicator and arbitrator.

She is the lead mediator and adjudicator of Study Complaints | Ngā Amuamu Taurira, the Domestic Tertiary Student and International Student Contract Dispute Resolution Scheme in Aotearoa operated by Fair Way. The service provides a process that empowers students and providers to resolve matters early and through consensual means where possible. The aim is to meet the needs of learners studying in Aotearoa, ensuring that they have a voice in the process and that their mana, identity and wellbeing is prioritised. If they are unable to reach an agreed outcome, the service can provide finality through adjudication where a binding decision is issued.

Samantha is a Fellow of the Arbitrators and Mediators Institute of New Zealand (AMINZ), Fellow of the Resolution Institute, an accredited Family Dispute Resolution (FDR) provider and sits on the Ministry of Education Section 47 arbitration panel. She has taught dispute resolution courses for Massey University, AUT and Otago Polytechnic. Samantha is a member of the Committee for the New Zealand Chapter of ANZELA.

She has a wealth of experience across a vast range of disputes including building and construction, commercial and private, education, care of children, relationship property matters and employment disputes.



Head of Practice at Fair Way

Lead Mediator & Adjudicator of Study Complaints

Topic: What's reasonable? Discretion
Indiscretions When Managing
Complaints.



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